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**ADVOCACY &**

**CONFLICT RESOLUTION**

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| DOE IDEA Complaints Management Program  P.O. Box 2360  Honolulu, HI 96804  Phone: (808) 853-0261  E-mail: special\_ed\_complaints@notes.k12.hi.us  Website: www.hawaiipublicschools.org/  teachingandlearning/specializedprograms/  specialeducation/pages/rights.aspx | Responds to written complaints and concerns regarding non-compliance with the Individuals with Disabilities Education Act (IDEA) and Chapter 60 in the provision of special education and related services to students with disabilities. Facilitates communications and promotes dispute resolution. |
| Hawaii Disability Rights Center  1132 Bishop Street, Suite 2102  Honolulu, HI 96813  Phone: (808) 949-2922  Toll Free: 1-800-882-1057  Fax: (808) 949-2928  Email: info@hawaiidisabilityrights.org  Website: [www.hawaiidisabilityrights.org](http://www.hawaiidisabilityrights.org) | Promotes and advocates for human, civil and legal rights of persons with disabilities. Provides educational advocacy for students with disabilities. |
| Leadership in Disabilities & Achievement of Hawaii (LDAH) and  Hawaii and Pacific Island Parent Training & Information Center (PTI)  245 N. Kukui Street, Suite 205  Honolulu, HI 96817  Phone: (808) 536-9684,  Neighbor Islands: 1-800-533-9684  Website: www.ldahawaii.org  Facebook: [www.facebook.com/ldahawaii.pti](http://www.facebook.com/ldahawaii.pti) | Provides information, training, technical assistance, advocacy and mentoring services to parents and guardians of students with disabilities regarding the special education process and the needs of children with any disability. |
| (LDAH) School Readiness Project  **Honolulu Office:**  245 N. Kukui Street, Suite 205  Honolulu, HI 96817  Phone: (808) 536-9684  **Ma‘ili Office:**  87-790 Kulauku St. Suite A 116  Waianae, HI 96792  Phone: (808) 696-5361  Website: www.ldahawaii.org | Provides developmental, social emotional, autism, hearing and vision screening for children ages two through five years old throughout O`ahu and Hilo.  In addition, case management and parent training on developmental milestones and the importance of early detection in children to be ready for school, ready to learn, is provided. |

ADVOCACY & CONFLICT RESOLUTION (cont.)

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| **Legal Aid Society of Hawaii**  924 Bethel Street  Honolulu, HI 96813  Phone: (808) 536-4302  Fax: (808) 527-8088  Toll free: 1-800-499-4302  Website: www.legalaidhawaii.org/ | Assists low to moderate income families of children with disabilities to apply for and appeal denials or discrimination related to housing, Supplemental Security Income (SSI), and other public benefits. |
| Levin Education Access Project (LEAP)  c/o Davis Levin Livingston Place  851 Fort Street, 4th Floor  Honolulu, HI 96813-4317  Phone: (808) 237-LEAP (5327)  Email: bellis@leaphawaii.com  Website: www.leaphawaii.com | Provides educational advocacy for children with special needs to ensure access to appropriate services. Helps to educate families of their child’s educational rights. |
| Mediation Center of the Pacific  245 N. Kukui Street, Suite 206  Honolulu, HI 96817  Phone: (808) 521-6767  Fax: (808) 538-1454  Email: mcp@mediatehawaii.org  Website: www.mediatehawaii.org | Provides mediation services statewide to help resolve conflicts over a student's identification, evaluation, program or placement. Helps to define conflict issues, explore solutions and reach practical and mutually agreeable solutions. |

**General Conflict-Resolution Guidelines for IEP Meetings:**

1. **Be respectful -** Come to the meeting on time, smile and be ready to work together. Never EVER personally attack any member of the team.
2. **Be prepared -** Come to the meeting with an action plan and goals. Bring supporting documents like test results and work samples and make copies for everyone.
3. **Always treat each other like experts -** Every team member is an expert, including parents, and has valuable input.
4. **Accept there will be differences of opinion -** Work together to ensure the same results, even if the plan is different than you expected.
5. **Remember the meeting isn’t about you -** Keep the meeting focused on the student and their education.
6. **Know your student’s needs, but be willing to compromise -** Be willing to reduce less needed services in favor of one that is absolutely necessary.
7. **Know when to table the discussion -** If you’ve hit a wall or team members are becoming more aggravated, its ok to say “we’ve made good progress today, let’s take a step back and meet again in one week.”

Excerpts from www.specialeducationguide.com



**EDUCATION**

**HAWAII DEPARTMENT OF EDUCATION (DOE)**

The Department of Education provides special education and related services to children, age 3 to 22, who meet the eligibility requirements due to a disability that affects their educational success. ***Special Education*** is specially designed instruction to meet the unique learning needs of students who require Individualized Education Programs (IEPs).

***Related services*** include transportation and such developmental, corrective, and other supportive services required to assist a student with a disability to benefit from special education. They include speech-language pathology and audiology services, interpreting services, psychological services, physical and occupational therapy, recreation, early identification and assessment of disabilities in students, counseling services, orientation and mobility services, and medical services for diagnostic or evaluation purposes. Related services also include school health services and school nursing services, social work services in schools, and parent counseling and training.

Services are at no cost to the parent and may be provided in a variety of settings based on the student’s needs. These services are aligned with the federal ***Individuals with Disabilities Education Act*** (IDEA) and Hawaii's local implementing law relating to special education,

Chapter 60.

**SUPPORTS TO SCHOOLS**

Your child’s school is responsible for providing an individualized educational program designed to help make meaningful progress given his or her unique needs. Most of your concerns regarding your child’s education can be resolved at the school level. Providing special education support to schools are a variety of complex area, district and state offices. While their assistance is aimed at supporting school personnel, they can sometimes be of assistance to parents. Here is an abbreviated list of those offices:

**State Level Support Offices**

Within the larger **Office of Student Support Services** is the **Exceptional Support Branch** with two important sections providing supports for students with disabilities. The **Special Education Section** provides support to the field on special education and related services. This section’s responsibilities include:

* Providing technical assistance and training to complex areas, districts, schools, agencies and parents to address IDEA and Chapter 60, and
* Ensuring that the rights of child and youth with disabilities and their parents are protected through the implementation of federal and state laws for special education.

EDUCATION – PUBLIC SCHOOLS (cont.)

**Special Education Section**

Roxanne Rokero Administrator

475 22nd Avenue, Room 113

Honolulu, HI 96816

Phone: (808) 305-9806

Fax: (808) 733-4475

Email: Roxanne\_Rokero@notes.k12.hi.us

Website: www.hawaiipublicschools.org/TeachingAndLearning/SpecializedPrograms/

SpecialEducation/Pages/home.aspx

Another key support within the **Exceptional Support Branch** is the **Student Needs Section**. This office focuses on programs for low incidence disabilities like autism, deafness, visual disabilities and multiple disabilities. Responsibilities include:

* Providing leadership, training and technical assistance to schools and complexes in planning and implementing programs for these students with disabilities; and
* Providing direct services like evaluations for students with hearing and vision disabilities, and program oversight and evaluation for students with autism, including the Po‘okela Special Day Program Center.

Special Needs Section

Annie Kalama, Administrator

475 22nd Avenue, Room 113

Honolulu, HI 96816

Phone: (808) 305-9806

Fax: (808) 733-4475

Email: Annie\_Kalama/OSSS/HIDOE@notes.k12.hi.us

District and Complex Area Level Support Offices

Direct support and supervision to schools is provided through 15 complex area offices that take in Hawaii’s 41 school complexes. (A complex is made up of one or more high schools and the elementary and middle schools that feed students to the high school.) Each complex area has a Complex Area Superintendent (CAS) and a District Educational Specialist (DES) for special education/special services. The DES may cover more than one complex area. The following is a list of important contacts for special education supports in each district:

**OAHU: HONOLULU DISTRICT**

**Farrington-Kaiser-Kalani** Complex Area

**Kaimuki-McKinley-Roosevelt** Complex Area

3440 Leahi Ave., Bldg D

Honolulu, HI 96815

Special Education

Farrington-Kaiser-Kalani (808) 733-4940

Kaimuki-McKinley-Roosevelt (808) 733-4977

School Based Behavioral Health (808) 735-8355

Autism Program (808) 733-4985

EDUCATION – PUBLIC SCHOOLS (cont.)

**Special Schools in Honolulu District**

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| **Hawaii School for the Deaf & the Blind**  3440 Leahi Avenue  Honolulu, HI 96815  Phone: (808) 733-4999 (V/TTY)  Video Phone: (808) 447-1453  Fax: (808) 733-4824  Email: angel\_ramos@notes.k12.hi.us  Website: www.hcdb.k12.hi.us | A free public education facility that provides services to Hawaii’s deaf, blind, and deaf-blind students. HSDB provides an ASL bilingual-bicultural program that follows the tenets of a bicultural, bilingual philosophy. Both ASL and English are respected and used in instruction. Provides an academic boarding program for some students as determined by their IEP. |

**OAHU: CENTRAL DISTRICT**

**Aiea-Moanalua-Radford** Complex Area (South Central)

1 C Ave. Bldg. H

Honolulu, HI 96818

**Leilehua-Mililani-Waialua** Complex Area (North Central)

1136 California Avenue

Wahiawa, HI 96786

Student Support Services

Aiea-Moanalua-Radford (808) 421-4263

Leilehua-Mililani-Waialua (808) 622-6432

School Based Behavioral Health (808) 622-6439

Autism Program (808) 622-6421

**OAHU: LEEWARD DISTRICT**

**Campbell-Kapolei** Complex Area

**Nanakuli-Waianae** Complex Area

**Pearl City-Waipahu** Complex Area

Leeward Annex

94-521 Farrington Highway

Waipahu, HI 96797

Student Support Services

Campbell-Kapolei (808) 675-0335

Nanakuli-Waianae (808) 668-5746

Pearl City-Waipahu (808) 675-0384

School Based Behavioral Health (808) 675-0444

Autism Program (808) 675-0384

**OAHU: WINDWARD DISTRICT**

**Castle-Kahuku** Complex Area

**Kailua-Kalaheo** Complex Area

46-169 Kamehameha Highway, Kaneohe, HI 96744

Student Support Services

Castle-Kahuku (808) 784-5940

Kailua-Kalaheo (808) 784-5940

School Based Behavioral Health (808) 784-5930

Autism Program (808) 784-5950

EDUCATION – PUBLIC SCHOOLS (cont.)

**HAWAI‘I DISTRICT:**

**EAST HAWAI‘I REGIONAL SPECIAL EDUCATION OFFICE**

**Hilo-Waiakea** Complex Area

450 Waianuenue Avenue, Building C

Hilo, HI 96720

Special Education (808) 974-4535

School Based Behavioral Health, Rm. 1 (808) 775-8895

Autism (808) 974-4401

**SOUTH HAWAI‘I REGIONAL SPECIAL EDUCATION OFFICE**

**Ka‘u-Kea‘au-Pahoa** Complex Area

16-590 Kea‘au-Pahoa Road, Hale F

Kea‘au, HI 96749

Special Education and Autism (808) 982-4252

School Based Behavioral Health (808) 775-8895

**WEST HAWAI‘I REGIONAL SPECIAL EDUCATION OFFICE**

**Kealakehe-Konawaena** Complex Area

81-1080 Konawaena School Road

Kealakekua, HI 96750

Special Education and Autism (808) 323-0015

School Based Behavioral Health (808) 775-8895

**NORTH HAWAI’I REGIONAL SPECIAL EDUCATION OFFICE**

**Kohala-Honoka‘a** Complex Area

c/o Honoka‘a High School

45-527 Pakalana Street

Honoka‘a HI 96727

Special Education and Autism (808) 775-8895

School Based Behavioral Health (808) 775-8895

**MAUI DISTRICT:**

**Baldwin-Kekaulike-Maui** Complex Area

**Hana** Complex Area

**Lahaina** Complex Area

P.O. Box 263

Pu‘unene, HI 96784

Special Education and Autism (808) 873-3520 ext. 0

School Based Behavioral Health (808) 873-3520 ext. 0

EDUCATION – PUBLIC SCHOOLS (cont.)

**MAUI DISTRICT: MOLOKAI ANNEX**

**Molokai** Complex Area

**Lanai** Complex Area

P.O. Box 470

Kaunakakai, HI 96748

Special Education and Autism (808) 553-1723

School Based Behavioral Health (808) 553-1723

**KAUAI DISTRICT:**

**Kapaa/Kauai/Waimea** Complex Area

3060 Eiwa Street, Room 305

Lihue, HI 96766

Special Education/Special Services (808) 274-3173 ext. 246

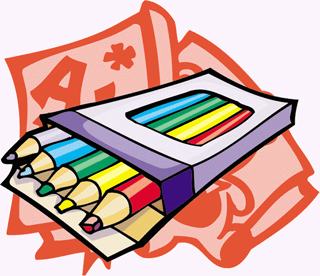
Mokihana SBBH (808) 274-3505

Autism Program (808) 274-3505

**IDEA**

**SPECIAL EDUCATION LAW & INFORMATION**

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| **Hawaii Department of Education**  Special Education  Website: www.hawaiipublicschools.org/Teach  ingAndLearning/SpecializedPrograms/Special  Education/Pages/home.aspx | Information on what is meant by special education, how families request an evaluation for their child, links to data reports and the IDEA Annual Performance Report. |
| **U.S. Department of Education**  Office of Special Education Programs (OSEP) **Grads 360 Website:** https://osep.grads360.org/#program/idea-part-b-profiles (Click on Hawaii)  **IDEA Website:**  http://sites.ed.gov/idea/ | A resource for IDEA-related, State-specific information such as how a state was rated  on its delivery of special education services, and how its data compares to national averages.  A one-stop shop for information about the Individuals with Disabilities Education Act (IDEA). |
| **Hawaii Board of Education (BOE)**  **Chapter 60 Rules**  Website: http://boe.hawaii.gov/policies/  AdminRules/Pages/AdminRule60.aspx | Chapter 60--administrative rules for the State of Hawaii to provide a free and appropriate education (FAPE) to eligible children with a disability living in Hawaii. |
| **Wrights Law**  Website: www.wrightslaw.com | A very resourceful website filled with an array of topics relating to IDEA and Special Education law, case law review, advocacy, publications and a free weekly e-newsletter. |

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**PRIVATE SCHOOLS & PROGRAMS**

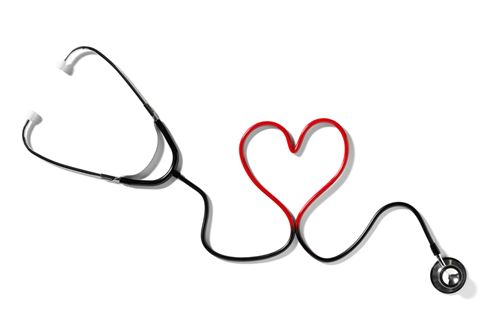
The following private schools and programs offer specially designed instruction and/or

related services to students who have disabilities that affect their ability to benefit from their education.

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| **Assets School**  Lower School Campus (K-8):  One Ohana Nui Way  Honolulu, HI 96818  High School Campus (9-12):  913 Alewa Drive  Honolulu, HI 96817  Phone: (808) 423-1356  Fax: (808) 422-1920  Email: info@assets-school.net  Website: [www.assets-school.net](http://www.assets-school.net) | A K-12 school that helps children with learning differences, including giftedness and/or dyslexia, achieve their fullest potential in a student-centered, nurturing and accepting atmosphere. Supports an individualized, integrated learning environment that instills confidence and resilience in each child. |
| **Head Start**  **Oahu:**  HCAP: Honolulu Community Action Program  94-810 Moloalo St. Room 200  Waipahu, HI 96797  Phone: (808) 847-2400  Website: www.hcapweb.org/headstart  Kauai:  CFS: Child & Family Services  2970 Kele Street Suite 203, Lihue, HI 96766  Phone: (808) 245-5914  Website: www.childandfamilyservice.org/  programs/headstart/  **Maui:**  MEO Family Center, Early Childhood Centers  99 Mahalani Street, Wailuku, HI 96793  Phone: (808) 249-2988  Website:www.meoinc.org/content/5372b1  7b88ff2/head\_start\_services.html  **Hawaii:**  PACT: Parents and Children Together  27 Waianuenue Ave., Hilo, HI 96720  Phone: (808) 961-0570  Website: www.pacthawaii.org | Provides federally funded comprehensive early education programs for low-income children between the ages of 3-5, including children with disabilities. |

PRIVATE SCHOOLS & PROGRAMS (cont.)

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| **Horizons Academy of Maui**  P.O. Box 171  Kihei, HI 96753  Phone: (808) 575-2954  Fax: (808) 575-9180  Email: director@horizonsacademy.org  Website: www.horizonsacademymaui.org | Provides students from preschool to young adulthood (age 21) with quality, individualized experiential education honoring the talents of students with learning diversities, allowing them to excel in school and acquire life skills for their future. |
| **Keiki O Ka ‘Aina Family Learning Center**  Parent Participation Program  3097 Kalihi Street  Honolulu, HI 96819  Phone: (808) 843-2502  Fax: (808) 843-2572  Email: intake@koka.org  Website: www.koka.org/polisplace | All keiki are welcome. We offer infant/toddler classes for keiki 3 months to 5 years. Parents attend with their keiki, and learn to be their child’s first and most important teacher. |
| **Scottish Rite Children’s Language Center**  1611 Kewalo Street  Honolulu, HI 96822  Contact: Jami Kaneshiro  Phone: (808) 533-2326  Fax: (808) 533-6493  Email: srccenter@hawaiiantel.net | Provides an intensive speech therapy program for children, ages 3 to 5 years, whose primary disability is a speech and/or language delay. |
| **Sounds of Success Preschool and Learning Center**  Harbor Center  98-029 Hekaha Street, Building 5, Suite 44  Aiea, HI 96701  Phone: (808) 488-2211  Fax: (808) 380-8949  Email: info@sospreschool.org  Website: www.sospreschool.org | Provides preschool services for children ages 2 ½ - 5 years, and specializes in language therapy services for children with speech-language delays. Their on-site Learning Center offers after school speech-language therapy for children ages 2 to 18. |
| **Variety School**  710 Palekaua Street  Honolulu, HI 96816  Phone: (808) 732-2835  Fax: (808) 732-4334  Email: info@varietyschool.org  Website: www.varietyschool.org | Provides education for children, ages 5 to 21, who have a learning disability, attention deficit disorder and/or autism spectrum disorder using a multidisciplinary approach. Also offers an after school and summer enrichment program. |

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**HEALTH SERVICES**

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| **Child & Adolescent Mental Health Division (CAMHD)**  3627 Kilauea Avenue, Room 101  Honolulu, HI 96816  Phone: (808) 733-9333  Fax: (808) 733-9357  Website: www.health.hawaii.gov/camhd/  **Family Guidance Centers:**  **Oahu:**  Central (808) 453-5900  Honolulu (808) 733-9393  Leeward (808) 692-7700  Windward (808) 233-3770  **Hawaii:**  Hilo Hawaii (808) 933-0610  Kona Hawaii (808) 322-1534  Waimea Hawaii (808) 887-8100  **Kauai:**  Lihue (808) 274-3883  **Maui:**  Lahaina (808) 662-4045  Wailuku (808) 243-1252  **Lanai:** (808) 662-4045  **Molokai:** (808) 553-7878 | The Division provides case management services to children and youth ages 3-20 with complex emotional and behavioral problems. Case management and clinical support is provided by the Family Guidance Centers (FGCs) and clinical treatment for youth with complex emotional and behavioral problems is provided through CAMHD’s contracted service providers. Youth may be referred either as a related service to their IEP, or if eligible for QUEST, through direct application to their local FGC under the Support for Behavioral and Emotional Development (SEBD) program. More information can be found on the website. |
| **Developmental Disabilities Division (DOH)**  **Division Office at Kinau Hale**  1250 Punchbowl Street, Room 463  Honolulu, HI 96813  Phone: (808) 586-5842  Intake Line: (808) 733-1689  Website: [www.health.hawaii.gov/ddd/](http://www.health.hawaii.gov/ddd/)  **Case Management Branch**  3627 Kilauea Avenue, Room 104  Honolulu, HI 96816  Phone: (808) 733-9172  Fax: (808) 733-9182  Website: www.health.hawai.gov/ddd/cmb/ | Provides case management, individual service planning, monitoring and coordinating, and assistance in obtaining services for children and adults with intellectual disabilities who reside in the community.  Provides case management, individual service planning, monitoring and coordination, and assistance in obtaining services for children and adults with intellectual disabilities who reside in the community |

HEALTH SERVICES (cont.)

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| Early Intervention Section  **Department of Health**  1010 Richards Street, Room 811  Honolulu, HI 96813  Phone: (808) 594-0000  Fax: (808) 586-0015  Early Intervention referral line:  Phone: (808) 594-0066  Fax: (808) 586-0016  Neighbor Islands: 1-800-235-5477  Website: [www.health.hawaii.gov/eis/home](http://www.health.hawaii.gov/eis/home) | Provides assessment, planning and implementation of services statewide to support the development of infant and toddlers with special needs from birth to 3. Provides consultation, instruction and direct services to parents and caregivers to increase their knowledge and ability to support their child’s development in their natural environment. |
| Public Health Nursing Branch  1700 Lanakila Avenue, Room 201  Honolulu, HI 96817  Phone: (808) 832-3773  East Honolulu: (808) 733-9220  West Honolulu: (808) 832-5757  Central Honolulu: (808) 453-6190  Leeward Oahu: (808) 675-0080  Waianae Oahu: (808) 697-7839  Windward Oahu: (808) 233-5450  Kauai: (808) 241-3387  East Hawaii: (808) 974-6025  West Hawaii: (808) 322-1500  Wailuku Maui: (808) 984-8260  Molokai: (808) 553-7880  Lanai: (808) 565-7114  Website: www.health.hawaii.gov/phnb/ | Provides family-centered, community based nursing services to individuals, families, or groups in a community. These may include case management, client advocacy, health education, health screening, monitoring, follow-up and consultation. Public Health Nurses also coordinate annual flu shots at schools. |

**It is vital that when educating our children’s brains that we do not neglect to educate their hearts.**

**~ Dalai Lama**

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**INFORMATION & REFERRAL**

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| **Aloha United Way 211**  200 N. Vineyard Boulevard #700  Honolulu, HI 96817  Phone: 211  Text: (877)-275-6569  Fax: (808) 543-2222  Email: [info211@auw.org](mailto:info211@auw.org)  Website: [www.auw211.org](http://www.auw211.org) | 2-1-1 is a confidential, toll free hotline for anyone in Hawaii in need of help. They maintain a database of over 4000 health and human services organizations across the state ranging from crisis intervention, counseling, job training, educational programs and child care. Live chat available on their website. |
| **Assistive Technology Resource Centers**  **of Hawaii (ATRC)**  200 N. Vineyard Boulevard Suite 430  Honolulu, HI 96817  Phone: (808) 532-7110  Toll Free: 1-800-645-3007  Fax: (808) 532-7120  Email: atrc-info@atrc.org  Website: www.atrc.org | Provides information and referral regarding assistive technology and where to purchase devices. Has a loan library of devices for individuals with disabilities. Offers training and equipment demonstration related to assistive devices for consumers, their families, and members of the community. |
| **The Crisis Line of Hawaii**  Phone: (808) 832-3100  Neighbor Islands: 1-800-753-6879 | Provides information and referral services to help youth whose immediate health and safety may be in jeopardy due to a mental health issue. The hotline is available 24 hours a day, 7 days a week. |
| **Exceptional Family Member Programs:**  **Army Community Services EFMP**  Contact: Stacey Schrager  Phone: (808) 655-4227  Coast Guard EFMP  Contact: Stacey Sawyer  Phone: (808) 842-2089  Marine Corps EFMP  Contact: Amy Laboy  Phone: (808) 257-0290  Navy and Air Force EFMP  Contact: Cynthia Lau  Phone: (808) 474-1999 | Provides information, support and referral to military families who have a family member with a disability. See Family Support Groups for more information. |

INFORMATION & REFERRAL (cont.)

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| **Hawaii Early Intervention Referral Line**  1010 Richards Street, Room 811  Honolulu, HI 96813  Phone: (808) 594-0066  Toll Free: 1-800-235-5477  Website: www.health.hawaii.gov/eis/home/  eisservices | Provides information and referral for children 0-3. Links children birth to three with special needs or at risk of delays and their families to early intervention services. |
| Hawaii Branch of the International Dyslexia Association (HIDA)  Mailing Address:  P.O. Box 893670  Mililani, HI 96789-0670  Phone: (808) 538-7007  Email: info.hi@dyslexiaida.org  Website: www.hi.dyslexiaida.org | Provides information and resources on dyslexia. Provides speakers for community presentations. Sponsors teacher professional development workshops and parent support group meetings. |
| Hawaii & Pacific Deaf Blind Project  Center on Disability Studies  University of Hawaii Manoa  1410 Lower Campus Road, 171 F  Honolulu, HI 96822  Program Director: Mellanie Lee  (808) 753-0981 Email: mellanie@hawaii.edu  Program Coordinator: Jennifer Tarnay  (808) 753-2351 Email: jtarnay@hawaii.edu  Family Specialist: Stella Chang  (808) 222-8466 Email: yhchang@hawaii.edu  Website: www.pdb.hawaii.edu | The Hawai‘i & Pacific Deaf Blind Project provides technical assistance to children and youth who are deaf-blind, birth through 21 years of age, and to their families and service providers here in Hawai‘i and outlying Pacific islands. Technical assistance may include in-home consultation, school consultation, family support, networking, in-services, statewide trainings, referrals and resources. |
| **Hilopa‘a Family to Family Health Information Center**  1319 Punahou Street, Room 739  Honolulu, HI 96826  Phone: (808) 791-3467  Hawai‘i: (808) 333-3053  Kaua‘i: (808) 240-0485  Maui & Lanai: (808) 270-1536  Moloka‘i: (808) 660-0063  Fax (Oahu) (808) 531-3595  Text Message: (808) 465-5444  Email: advocate@hilopaa.org  Website: www.hilopaa.org | Provides information, referral, consultation and training to families of children and youth with special health care needs and their professional partners.  Hilopa‘a is also the Ombudsman for the Hawaii State Medicaid Program. (An ombudsman is an officially appointed advocate charged with representing the interests of the public by investigating and addressing complaints of maladministration or a violation of rights.) |

INFORMATION & REFERRAL (cont.)

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| **Mental Health America of Hawaii**  1136 Union Mall, Suite 510  Honolulu, HI 96813  Phone: (808) 521-1846  Fax: (808) 533-6995  Crisis Line: 808-832-3100  Neighbor Island: 1-800-753-6879  Maui Office: 808-242-6461  95 Mahalani St., Room 5  Wailuku, HI 96793  Email: info@mentalhealthhawaii.org  Website: mentalhealthhawaii.org | Statewide organization which works to promote mental wellness, prevent mental illness, reduce stigma and improve the care of those with mental illness. Services include a free statewide Finding Help Phone List, a Stop Youth Suicide and Bullying Project, the Invisible Child Project (for those who have parents with mental illness), advocacy, support groups, classes and public education. |
| **Parent Line**  Phone: (808) 526-1222  Neighbor Islands: 1-800-816-1222  Email: parentline@cfs-hawaii.org  Website: www.theparentline.org | Provides support, encouragement and information on parenting by helping callers to problem solve their particular concerns over the phone and mailing parenting and community resource information on request. |
| **Special Parent Information Network** 1010 Richards Street, Room 118  Honolulu, HI 96814  Phone: (808) 586-8126 Fax: 586-8129  Hawai‘i: (808) 974-4000, ext. 68126  Kauai: (808) 274-3141, ext. 68126  Lanai: 1-800-468-4644, ext. 68126  Maui: (808) 984-2400, ext. 68126  Molokai: 1-800-468-4644, ext. 68126  Email: spin@doh.hawaii.gov  Web: www.spinhawaii.org  Facebook: SPIN-Special-Parent-Information-  Network | Offers parents of children/young adults with disabilities parent-to-parent information, referral and support. Services include a parent “warm”line, a quarterly newsletter, website, Facebook page, informational workshops and annual statewide conference. |

***“Sometimes we need someone to simply be there… not to fix anything or do anything in particular, but just to let us feel we are supported and cared about.”***



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**FAMILY SUPPORT GROUPS**

OAHU BASED:

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| **Autism Society of Hawaii (ASH)**  P.O. Box 179411  Honolulu, HI 96817  Phone: (808) 368-1191 or 342-0364  E-mail: autismhi@gmail.com  Website: www.autismsocietyofhawaii.org | Provides free seminars, train rides, fishing days, Lego group, sensory friendly and other special events for families and youth with Autism Spectrum Disorders. All groups require a minimum of 3 participants to run. Please RSVP by email so they can ensure participation. |
| Autism Speaks  Contact: Kalma Wong  Phone: (808) 393-5218  E-mail: kalma.keiko@gmail.com  Website: www.autismspeaks.org  National contact: 1-888-288-4762  E-mail: familyservices@autismpeaks.org | Dedicated to promoting solutions, across the spectrum and throughout the lifespan, for the needs of individuals with autism and their families, through advocacy, support, increasing understanding and acceptance and advancing research into the causes and better interventions for ASD. |
| Brain Injury Association of Hawaii  E-mail: biahi@hawaiiantel.net  Website: www.biausa.org/find-bia/hawaii  National contact: 1-800-444-6443 | Support group meetings are held at least monthly at Rehab Hospital of the Pacific. Email for specific dates and times. |
| **Community Children’s Councils**  **Parent Support Groups**  (See Miscellaneous Section for details) | For a listing of CCCs that have regular parent support group meetings, contact the Community Children’s Council Office. |
| Down Syndrome Ohana Hawai‘i  3097 Kalihi Street  Honolulu, HI 96819  Phone: (808) 366-6706  Email: dsohana808@gmail.com  Website: www.dsohawaii.net | We are families joined together to unite and support families and provide advocacy and information concerning all aspects of life for individuals with Down syndrome. Various activities include social gatherings, new/expectant parent visits, family workshops, informational packets, family support and quarterly newsletters. |

FAMILY SUPPORT GROUPS (cont.)

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| **Exceptional Family Member Program**  **Army Community Service**  Contact: Stacey Schrager  Phone: (808) 655-4ACS (4227)  Website: www.himwr.com/acs | Offers quarterly parent support groups, rotating between Schofield and Ft. Shafter, where parents can gather to ask questions and share stories. Call for details, dates, time and locations. |
| Exceptional Family Member Program  **Marine Corps Base Hawaii**  Contact: Amy Laboy  Phone: (808) 257-0290  Email: amy.laboy@usmc.mil  Web: www.mccshawaii.com/efmp | Offers a Coffee Hour support group for families enrolled in the program to chat, find answers and get caffeinated. The group meets on the fourth Tuesday from 8:30 – 9:30 a.m. at the Base Starbucks. Call or email to RSVP. |
| **Epilepsy Foundation of Hawaii**  200 N. Vineyard Blvd., Suite B259  Honolulu, HI 96814  Phone: (808) 528-3058  Fax: (808) 846-8078  Email: efh@epilepsyhawaii.org  Website: www.epilepsyhawaii.org | Family Support Meetings second Wednesday in February, April, June, August, October, December from 5:30-7:30 p.m. Group Art classes for kids ages 4+. Call or email for dates and times. All classes and groups are free but require an RSVP. |
| Hawaii Families As Allies  P.O. Box 1971  Aiea, HI 96701  Phone: (808) 682-1511  Email: hfaa@hfaa.net  Website: www.hifamilies.org | Provides support and outreach to parents of children and adolescents who have emotional or behavior challenges. Also sponsors a monthly support group for adolescents and young adults - Hawaii Youth Helping Youth (HYHY). Call for dates and times. |
| **Ho‘omana Support Group**  Laie, Kahalu‘u and Kaneohe locations  Phone: (808) 426-6879  Email: hoomanagroup@gmail.com  Email: Debbie@Heart2HeartConsulting.net | A monthly support group run by parents for parents of children/teens/adults on the Autism Spectrum in Windward District. Provides support, guidance, resources and sharing of experiences from group members and facilitators. Free child/teen/adult care and light snacks provided. |
| **HUGS (Help, Understanding & Group Support)**  3636 Kilauea Avenue  Honolulu, HI 96816  Phone: (808) 732-4846  Email: info@hugshawaii.org  Website: www.hugshawaii.org | The mission of HUGS is to strengthen families by improving their quality of life as they face the emotional and financial hardships of caring for a seriously ill child.  HUGS provides services, free of charge for each of the family members by offering programs that promote positive peer-to-peer relationships. |

FAMILY SUPPORT GROUPS (cont.)

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| **It Takes An Ohana Family Programs Hawaii**  801 King Street  Honolulu, HI 96813  Phone: (808) 540-2543  Fax: (808) 533-1018  E-mail: charla@familyprogramshi.org  Website: www.ittakesanohana.org | Provides information, training and support for resource caregivers (formerly referred to as foster parents) and parents, including those who are caring for children with disabilities, while providing responsible advocacy. |
| **Kardiac Kids Parent Support Group**  Kapiolani Medical Center  1319 Punahou Street  Honolulu, HI 96826  Contact: Laura Bonilla  Phone: (808) 983-6169  Email: laurab@kapiolani.org  Parent Contact: Jullie Passos  Phone: (808) 227-4558  Email: jullie4heart@gmail.com | Offers education and support to parents whose children have heart conditions. Meets the second Friday of every month from 6:30 – 9:00 pm at Kapiolani Medical Center, second floor, cafeteria conference room. Call or email to confirm meeting dates and times. |
| **Muscular Dystrophy Association (MDA) Support Group**  1221 Kapiolani Boulevard, Suite 220  Honolulu, HI 96814  Contact: Rachel Loebig  Phone: (808) 593-4454  Email: hawaii@mdausa.org  Website: www.mda.org | Offers support groups for children, young adults and adults with neuromuscular diseases and their families on Oahu, the Big Island and Kauai. Dates for the groups vary, so call or email for dates, times and locations. |
| National Alliance on Mental Illness/ Hawaii (NAMI)  770 Kapiolani Boulevard #613  Honolulu, HI 96813  Phone: (808) 591-1297  Fax: (808) 591-2058  Email: info@namihawaii.org  Website: www.namihawaii.org | Provides education, support and advocacy for Alliance consumers, family members and interested community members whose lives are affected by neuro-biological disorders such as schizophrenia, bipolar disorder, and major depression. Family support meetings are held once a month in different locations around Oahu. Call or email for dates, times and locations. |

FAMILY SUPPORT GROUPS (cont.)

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| PACE – Parents as Advocates for Change in Education  BYUH School of Education  55-220 Kulanui St., Rm 124  Building 5, Box 1954  Laie, HI 96762  Contact: Barbara Hong  Phone: 675-3887  Email: Barbara.hong@byuh.edu  Website: barbarahong.com | Committed to helping parents create a voice in advocating for their children of all abilities and disabilities through advocacy training, community networking and local support groups. Register for the annual PACE Symposium on our Facebook or web page. |
| **Obsessive-Compulsive Disorder Support Group**  1180 Kupau Street  Kailua, HI 96734  Contact: Ginny Klein  Phone: (808) 261-6987 | Meets the second Saturday of each month from 11:00 a.m. to 1:00 p.m. at the Star of the Sea Church (4470 Aliikoa Street). Call before attending a meeting. |
| **Post-Partum Depression Support Hawaii**  Contact: Diane Ashton  Phone: (808) 392-7985  Email: brdgrl77-ppdhelp@yahoo.com  Website: www.ppdsupporthi.org | Supporting women in Hawaii who are pregnant and post-partum who have mood disorders. Provide phone support, peer support group, Google+ Hangout group, referrals, group presentations, information and education. |
| **Side by Side Parent Support**  Contact: Susan Okamura  Phone: 625-5726  Email: sidebyside@inspirechurch.tv | Provides education, resources and support to parents whose child has a learning disability. Monthly meetings, showcase a speaker from the community to speak on advocacy, parenting concerns or ways to improve academic success. They have a resource loaning library and sponsor an annual workshop on Special Ed. Law. |
| **The Autism Community in Action (TACA) Hawaii Chapter**  (formally known as Talk About Curing Autism)  Contact: Kiele Pennington  Phone: (808) 344-4148  Email: Kiele.Pennington@tacanow.org  Website: www.tacanow.org/Hawaii | Holds meetings and Coffee Talks throughout the year. Meetings feature educational speakers on important topics for ASD families. Coffee Talks provide more intimate settings where families can network, share resources and speak with seasoned parents. For information on date, time and location of meetings, call or visit the website. |

FAMILY SUPPORT GROUPS (cont.)

MAUI BASED:

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| **Autism Bridges Maui**  P.O. Box 387  Pu‘unene, HI 96784-0387  Phone: (808) 298-4153 or (808) 264-4016  Email: info@autismbridgesmaui.org  Website: www.autismbridgesmaui.org | Provides advocacy information to direct care providers and families of children with autism spectrum disorders, pervasive developmental disorders and other neuro-developmental disorders. |

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**SELF HELP GROUPS FOR PERSONS WITH DISABILITIES**

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| **Asperger’s Young Adult Group (17-25)**  Phone: (808) 368-1191  Email: autismhi@gmail.com  Website: www.autismhi.org | The Asperger’s Teen Group (13-16 years) meets two times a month while the Asperger’s Young Adult Group (17-25 years) meets once a month for discussion or group activities. Call or email for dates and times. |
| **Self-Advocacy Advisory Council (SAAC)**  President: Renee Manfredi  Phone: (808) 586-8100  Email: [hawaiisaac@yahoo.com](mailto:hawaiisaac@yahoo.com)  DD Council Contact: Zosimo Arista  Email: doh.info.ddc@doh.hawaii.gov | A network of individuals with intellectual disabilities aimed at leadership development, advocacy, education and training, and becoming partners in planning, developing and implementing policies and programs for persons with developmental disabilities. |
| **United Self Help**  c/o Waikiki Community Center  310 Paoakalani St.  Honolulu, HI 96815  Contact: Bud Bowles  Phone: (808) 947-5558  Neighbor Islands: 1-866-866-HELP (4357)  Email: director@unitedselfhelp.org  Website: www.unitedselfhelp.org | Offers a variety of support groups on different days and locations for adults with depression, schizophrenia, anxiety and other categories of mental illness. Also offers BRIDGES Education class, presentations throughout the state (including to high schools) on “How to Stay Mentally Healthy,” a “warm line,” peer mentoring, a newsletter, recreational activities and help finding employment. |

**We stand for disability rights:**

**Accessibilty and safety, community acceptance, independent living and quality of life, full and active participation in society, equal access to education and employment.**

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**MISCELLANEOUS RESOURCES**

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| **Autism Society of Hawaii Sib Shops**  Email: autismhi@gmail. com  Website: www.austimhi.com | Meets twice a month and offers peer support to brothers and sisters of youth with Autism Spectrum Disorders. Call for specific age groups, meeting times and locations. |
| **Community Children’s Council Office**  c/o Kalani High School  4680 Kalanianaole Hwy. Bldg. TB1A  Honolulu, HI 96821  Phone: (808) 294-0991 (voice/text)  Fax: (808) 377-7733  Email: steven\_vannatta@notes.k12.hi.us  Website: www.hawaiipublicschools/  parentsandstudents/supportforparents/ | Provides local forums in 17 communities statewide, for members to come together as equal partners to discuss and positively affect multiple systems’ issues for the benefit of all students, families and communities. Call or email to find out the date, time and location of a CCC meeting near you. |
| **Disability and Communication Access Board (DCAB)**  1010 Richards St., Room 118  Honolulu, HI 96813  Phone: (808) 586-8121  Fax: (808) 586-8129  Email: dcab@doh.hawaii.gov  Website: www.health.hawaii.gov/dcab/ | A body of Governor appointed volunteers, including persons with disabilities and their family members, who advocate and promote the full integration, equal access, and quality of life for persons with disabilities. DCAB administers the state parking program for persons with disabilities, tests sign language interpreters, reviews blueprints of state and county construction projects and is the state government ADA coordinator. |
| **Division of Vocational Rehabilitation**  600 Kapiolani Blvd. #305  Honolulu, HI 96813  **Oahu:**  Honolulu: (808) 586-4824  Kapolei: (808) 692-8604  **Hawaii Island:**  Hilo: (808) 974-6444  Kona: (808) 323-0025  **Kauai:** (808) 274-3333  **Maui:**  (808) 984-8350 | DVR provides individualized planning and services for youth and adults with disabilities who want to enter the competitive workforce. |

MISCELLANEOUS RESOURCES (cont.)

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| **Hawaii Early Intervention Coordinating Council (HEICC)**  Early Intervention Section (DOH)  1010 Richards Street, Room 811  Honolulu, HI 96813  Phone: (808) 594-0000 | A body of stakeholders established under IDEA to advise the Department of Health regarding policies and the provision of services to infants and toddlers with disabilities or who are at risk of disabilities and their families. Meetings are held quarterly. Call for more information. |
| Maximum Legal Services Corporation  200 N. Vineyard Blvd. #A-230  Honolulu, HI 96817  Phone: (808) 585-0920  Fax: (808) 585-0930  Email: contact@maxlegalservices.org  Website: www.maxlegalservices.org | Serves either as a conservator or trustee, providing supervision over assets and property primarily for persons with special needs, the elderly and/or minors. |
| **Special Education Advisory Council**  **(SEAC)**  1010 Richards Street, Room 118  Honolulu, HI 96813  Phone: (808) 586-8126  Fax: (808) 586-8129  Email: spin@doh.hawaii.gov  Email: seac.hawaii@gmail.com  Website: www.seac-hawaii.org | Established under IDEA to advise DOE regarding the education of all eligible children with disabilities. Parents and persons with disabilities make up a majority of the membership. Meetings are typically held on the 2nd Friday of the month except for the months of June and July and are open to the public. Call for more information. |
| **State Council on Developmental**  **Disabilities (DD Council)**  1010 Richards Street, Room 122  Honolulu, HI 96813  Phone: (808) 586-8100  Email: daintry.bartoldus@doh.hawaii.gov | A body of Governor appointed self-advocates, family members, consumers, and public and private agency representatives that plans, coordinates, evaluates, monitors, and advocates on behalf of individuals with developmental disabilities and their families. Activities include educating and informing the public and policy makers about developmental disabilities, policy development and implementation, and fostering interagency collaboration and coordination. |
| **Social Security Administration**  300 Ala Moana Boulevard, Suite 1-114  Honolulu, HI 96850  Contact: Lori Halm  Phone: (800) 772-1213 (V)  Web: www.socialsecurity.gov | Receives applications for SSI and SSDI payments. Applications based on disability will be forwarded to the Disability Determination Branch of the Department of Human Services for review. |

SPIN – Special Parent Information Network



**Aloha Parents, Caregivers, Teachers and Other Helping Professionals!**

Have you heard of SPIN? Our mission is to provide parents and caregivers of children with disabilities (and the professionals who serve them) with timely and useful information about the special education process, parenting a child with special needs, specific disabilities, special events and community resources.

We offer multiple ways to receive support and information:

1. **Website:** visit us and bookmark [www.spinhawaii.org](http://www.spinhawaii.org) for a calendar of community events, articles, and electronic copies of *A Parent’s Guide to Special Education*, Community Resource Guide as well as current and archived editions of the *SPIN News*.
2. **Warm line of parent to parent support:** call us at 808-586-8126 to talk story, receive information and get connected to local resources.
3. ***SPIN News*:** our very own FREE quarterly newsletter highlighting the latest special education news and information. Sent directly to your email and posted to our website for easy access.
4. **E-Blasts:** sign up for emails of local events, workshops, trainings and other happenings around the state. Local organizations share with us, we share with you. ☺
5. **Facebook:** SPIN – Special Parent Information Network, like and follow us to be up to date with local events, get linked to national special education information and reforms and join the conversation on how to improve special education in Hawaii.
6. **Annual SPIN Conference:** The SPIN conference for families and professionals presents 16 workshops, an awards luncheon and over 60 tables of displays and community resources for families around the state. Join us again at the UH Manoa campus in April 2020 for continued networking, learning and fun!

YES! I would like to become part of the SPIN Network! Please sign me up for:

\_\_\_\_\_\_\_ ***SPIN News*** via email \_\_\_\_\_\_\_ **E-Blasts via** email

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

E-mail: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Return this form to join the SPIN Network.**

Mail to: 1010 Richards Street, Room 118, Honolulu, HI 96813

Fax to: 808-586-8129

E-mail to: [SPIN@doh.hawaii.gov](mailto:SPIN@doh.hawaii.gov)

Call us: 808-586-8126